NOK NOK AUTHENTICATION CLOUD DATASHEET

Authentication is the "front door" to digital services. Nok Nok™ Authentication Cloud provides strong passwordless authentication that is more convenient than legacy authentication, and is more secure than legacy 2FA. Nok Nok Authentication Cloud can reduce the reliance on passwords and even fully deprecate the use of passwords. This solution obviates the need for regular password checks when using passkeys or FIDO security keys.

Nok Nok Authentication Cloud addresses a wide variety of authentication use cases:

- Frictionless onboarding and progressive profiling, through easy bootstrapping of new devices, account recovery, and suspension and deprovisioning of users.
- Phishing resistant passwordless authentication for desktop web, mobile web, native mobile apps and smartwatch apps – supporting synced passkeys and device-bound passkeys, Windows Hello, Touch ID / Face ID, Android biometrics and FIDO security keys.
- Single-Sign-On (SSO) to other cloud services via Open ID Connect (OIDC)

Some of the key capabilities include:

Adaptive Authentication: Nok Nok Authentication Cloud allows you to easily configure policies that dynamically respond to context. This is typically required when following a Continuous Adaptive Risk and Trust Assessment (CARTA) approach or when implementing PSD2 SCA.

By using the Nok Nok Authentication Cloud adaptive policies combined with strong signals generated by the Nok Nok App SDKs, contextual information provided by business applications, and risk signals provided by 3rd party risk tools, you can (i) avoid additional authentication prompts, (ii) trigger authentication sequences, or (iii) deny access.

Strong ROI: Cost savings and increased revenue. Costs are significantly reduced due to:

- Reductions in call center traffic due to reduction of password resets
- Reductions in SMS costs
- Reduced costs associated with account takeover (ATO)
- Reduced development costs to support new devices and modalities

Improved customer engagement results in increased revenue due to reduced transaction abandonment, improved onboarding success rate, improved authentication speed, increased use of applications, and improved app ratings.

FIND OUT MORE

For more information about Nok Nok Authentication Cloud, please visit https://noknok.com/products/authentication-cloud/. For a free trial of Nok Nok Authentication Cloud, please visit https://www.noknok.com/experience-nok-nok.

FEATURES	BENEFITS

Cloud Platform

Availability (measured monthly)	Authentication Cloud Professional: 99.95%
Data Residency	in US
Retention of Audit logs	12 months (but not beyond contracting period)
Custom Domains for Web Apps	Yes
App SDKs support for iOS, watchOS, Android, Wear OS and the Web (JS)	Authentication Cloud Basic: App SDK for Web (JS) Authentication Cloud Professional: all App SDKs
Tutorial apps in source code	Yes
Certifications	FIDO UAF FIDO U2F FIDO2/WebAuthn ISO27001 and/or SOC2 certified underlying cloud infrastructure.
Supported Authenticator Assurance Levels	up to AAL3, controlled via adaptive rulesets

Cloud Training & Professional Services Engagement

Basic	Includes virtual training for Basic setup and Configuration	Included in pricing
Advanced	Includes, Basic + Application Integration, Policy orchestration	Additional Fee
Custom	Custom Use Cases, Support for non-GMS AOSP platforms	Additional Fee

Pricing

Contact your Nok Nok Representative to request Nok Nok Authentication Cloud pricing. A free 60-day Trial is available, sign-up at https://noknok.com/experience-nok-nok

Features

Adaptive Rulesets for registration and authentication including integrations with 3rd party risk engines

FIDO UAF, FIDO-U2F, FIDO2, WebAuthn – including synced passkeys, device-bound passkeys, DPK, attestation and FIDO Metadata

Nok Nok™ Quick Authentication, Nok Nok™ Intelligent Passwordless Authentication and Nok Nok™ Granular Adaptive Orchestration.

Open ID Connect (OIDC) Federation Support

Support for suggesting platform authenticator registration, credential sharing between native and web applications, end user preferred custom authenticator names

Support for passkeys, Windows Hello, Touch ID / Face ID, Android biometrics and FIDO security keys

Out of Band (OOB) through push notifications and QR-code

Support for PSD2-SCA, W3C Secure Payment Confirmation (SPC), 3DS2-delegated authentication and dynamic linking (non-repudiation)

Email-OTP, SMS-OTP and photo ID + live picture (selfie) through third-party services

Device & risk signals, including device health, device model, location, Wi-Fi network, and more

granular administrator permissions

Reporting and analytics

Support for multiple authenticators including passkeys, FIDO2/WebAuthn platform authenticators and FIDO security keys as well as FIDO UAF authenticators

Support

Basic Support: send inquiries to support@noknok.com

Premium Support (optional for Authentication Cloud Professional): up to 3 named contacts can access Nok Nok Support Portal or call the Nok Nok Support Hotline for Severity 1 issues.